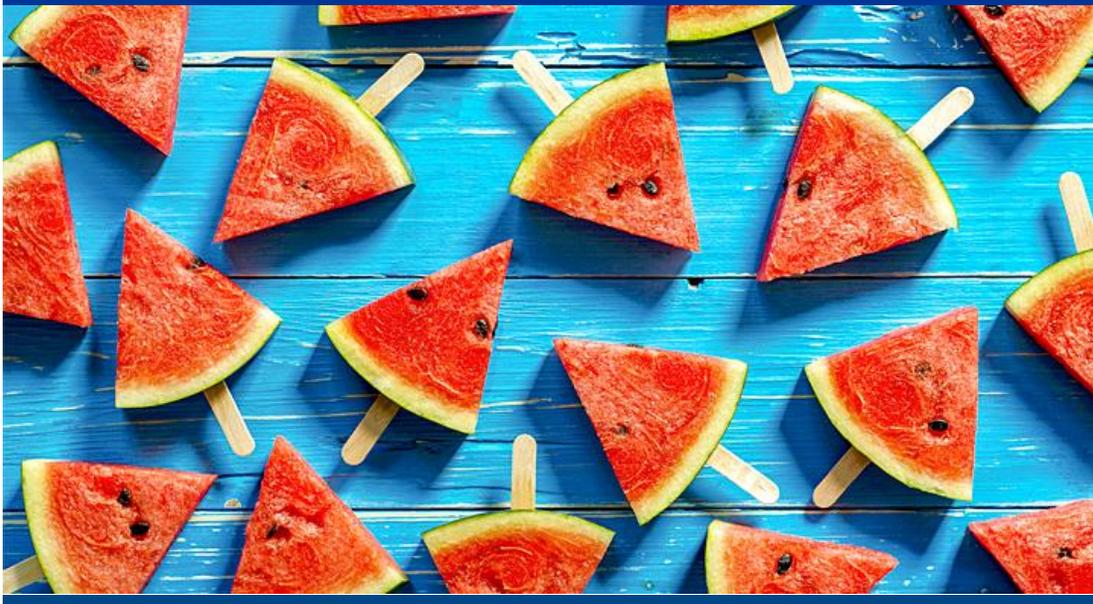


Summer 2020

**RelyOn Credit Union Quarterly Newsletter**



We interrupt your weekly Dose of Sunshine emails to bring you the RelyOn Credit Union Quarterly Newsletter.

A LOT has changed this quarter, but we're thankful for one thing that hasn't changed: you. Thanks for sticking with us and trusting us to take care of your money during this crazy time.

Stay safe and keep smiling!



## Ways to Support Local

Supporting our local community is more important now than ever. Here are some creative ways to love local during the economic aftermath of COVID-19.

- **Buy gift cards.** Help local retailers and restaurants get a jump start on recovering from economic loss with gift cards you can use in the future.
- **Write notes to clinics.** Handmade cards are a great way to involve the family too!
- **Support The Center.** The Center is Kaufman County's food bank. They do incredible work making sure every local family has food on their table. Now, when you open a \$25 checking out with RelyOn, **we'll donate \$25 to The Center.**
- **Give talent.** Some of your favorite local businesses may no longer be able to afford services like marketing and design. If you're gifted in these areas, reach out and ask if you can help.

[Click here](#) to watch how your RelyOn team is loving local too!

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**WE HAVE  
A PLAN,**  
to keep you  
on your feet.

## The Plan You Can RelyOn!

There is hope on the horizon, but these days are still not easy. Whether you've lost your job, are working less or are feeling financially stressed – we've got a plan to keep you on your feet. [Click here to get solutions that fit your needs.](#) Options include skipping a loan payment, refinancing your auto loan, reduced courtesy pay fees and more.



## ATM Safety

Grabbing cash more than usual these days? Here are three safety tips to keep in mind when using ATMs:

- **Pay attention to your surroundings.** Notice things like parked cars, people standing nearby or anything that could create a blind spot for you. When possible, don't choose an ATM located at the corner of a building because it's difficult to see what's around the corner.

- **Don't let someone get close enough to read your PIN** number, even if there is a line behind you. Make sure your PIN is memorized, not written on the back of your card.
- **Never count cash at the machine.** No one needs to have an idea of how much you withdrew. Keep your receipt and wait until you've pulled away to confirm you got the right amount.
- **Always use hand sanitizer after you use an ATM,** even if you haven't seen anyone else use the ATM while you were there.



To all the graduating seniors in Kaufman, Dallas and Forney: congratulations! We're cheering for you and wish you all the best. [Check out these words of wisdom \(and laughter\) from our staff.](#)

**"More resilient than we knew was possible."**

*"Thank you for providing us up-to-date information. Yes, we will all get through this season together and on the other end more resilient than we knew was possible. Thank you so very much for your continuous engagement with us all."*

- Keisha G.,  
RelyOn Member since 1998

**Updated Hours**

**Monday, May 25:** Drive-thru and call center closed for Memorial Day

**June 4, 11 and 16:** Call centers open at 10:30 a.m. due to all-employee training

Otherwise, here are current call center and drive-thru hours. **Lobbies remain closed at this time.**

## Drive-Thru

Monday thru Thursday 11:00  
a.m. to 3:00 p.m.

Friday 11:00 a.m. to 5:00 p.m.

## Call Center

Monday thru Friday 9:00 a.m.  
to 5:00 p.m.



**To ALL essential workers (we're looking at you, police officers, fire fighters, postal workers, health care professionals, senior living staff, delivery drivers and grocery store workers) thank you for everything you are doing to serve our community! We've loved celebrating you with surprise deliveries the past few weeks.**

**RelyOn**<sup>™</sup>  
credit union

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